








Non-Compliance - Infection Prevention Control

A regulated member of the College of Denturists of Alberta was the subject of a complaint received in May 2024, concerning an incident that occurred during the provision of mobile denturist services in April 2024. The complaint alleged that the denturist used Lysol All In One disinfectant spray, intended for external use only, directly on a patient's dentures prior to insertion in the mouth, repeating the action more than once between rinses.

Following an investigation conducted under Part 4 of the *Health Professions Act* (HPA), the Complaints Director determined there was sufficient evidence to refer the matter to a hearing, citing concerns related to Infection Prevention and Control (IPC) standards. However, the matter was instead resolved through an Agreement & Undertaking under s.55(2)(a.1) of the HPA, with the consent of the complainant.

Key Considerations

-  The regulated member admitted to the conduct in question.
-  There was no evidence of patient harm.
-  The member had no prior record of unprofessional conduct.
-  As a consequence of the incident, the member's contract for mobile services was terminated, resulting in a loss of future income.
-  The member cooperated fully and agreed to informal resolution.

Resolution

Among other terms within the agreement, the regulated member agreed to complete an Infection Prevention and Control (IPC) course determined by the Complaints Director, with no hours applied toward the Continuing Competence Program.

